

Executive Profile

I am a performance driven and efficient Individual who maintains structured systems within fast paced environments. My Analytical thinking enables me to think the process through be it a problem or solution. I have the ability to build appropriate levels of communication within varied communities and organizations. My 22 years of working experience, has afforded me the opportunity to understand the importance of excellence in the working environment.

I am a team player and adapt easily to new environments and situations. I am extremely passionate about my career therefore I believe I am a true Ambassador for the organisation which I represent as I believe in my product. I am an accomplished professional who excels in challenging and demanding working environments. I pride myself on my decision making ability applying attention to detail. I spend much of my time driving results through a combination of building value based relationships and leading through change. I am rarely satisfied with the average and enjoy challenging the status quo

Professional Experience

Wholesale of vehicles from 2017 to current**RS Technologies****Managing Director 2012 to 2017**

Established and ran IT Services company

TSS Managed Services

Programme Manager: January 2008 to 2012

Technical Team Lead Head of Y2K Project: August 1999 to June 2001

Project Manager: June 2001 to January 2008

Programme Manager: January 2008 to 2012

- Head of the project office
- Managed all the project managers and project admin staff
- Reported direct to the board of managers as a divisional head
- Attended client exco meetings
- Made sure that all projects completed on time and within budget
- Oversee the operational aspects of the projects and was responsible for leading, organizing, budgeting, and managing staff

Project Manager: June 2001 to January 2008

- Ran the National Virus Clean up for the entire Department of Justice (20 000 Users)
- Managed the Desktop Renewal Project – 20 000 new desktops installed, reloaded and configured nationally

- Managed the Switch Renewal Project – 881 switches were installed and configured
- Managed the national Printer Renewal Project – Total of 3000 printers

Technical Team Lead: August 1999 to June 2001

- Planning assigned projects for execution
- Structure proposals and costing on the technical aspects of projects
- Assessment of technical team performance for increases and promotions
- Setup support strategy and process for technical team nationally
- Client interface for the company on outsourced projects
- Manage call center support agents
- Quality control

National Union of Mineworkers –IT Manager

February 1997 to June 1999

Duties

- Technical support and finances relating to IT.
- Buying of Hard and Software
- Upgrading machines and software
- Setup and maintenance of Exchange and File Server
- Migration from Novell to NT
- Setup and maintenance of new Dial up Network
- Supervise Technicians
- Server support

I was contracted to the National Union of Mineworkers to head up the IT department. We had put in place their entire technology wing. We layed networked cables installed and configured switches and cabinets. The Telkom line was put in and setup.

We migrated from Novell to Microsoft giving the entire organization functionality nationally on one network. Mail was configured and used throughout for the first time. Network printers were installed and setup.

Microdata – Workshop Manager

January 1995 – February 1997

Duties:

- Installation of software, diagnose and repair of PC's
- Setting up of PC's onto network
- Installation of hardware components
- Call out to customers for on-site support.
- Telephonic support for software and hardware queries.
- Sales of software, hardware and system maintenance.
- Supervision of junior technicians.

Education and Courses

Course	Institution
Authorized PC Server OS/2 Warp 4	IBM
Win. 95,98,2000 ,XP ,7,NT 3.51,NT 4.0MS Office MS Exchange	Microsoft
Service Certification Service Technology	Compaq
Project Management	Torque IT

References:

TSSMS

Ivan Pitamber – 071 525 2942

National Union of Mineworkers:

Walter Mothapo: 011 377 2000

Microdata

Yunus Cassim: 011 461 7300